



Family Friendly Policy

Guests are politely advised to respect all our other guests and staff during your visit with us. Whilst you are staying with us please ensure social distance is maintained between yourself and other persons here at the hotel. Should you bring young children with you; please do keep them close to you at all times. The current government guidelines regarding social distancing are to maintain a two metre distance where possible.

All guests are encouraged to use face masks although these are not mandatory. We urge all our guests to use the hand sanitising stations each time they enter the building. Guests are not permitted to bring their own visitors into the Hotel until further notice. If you have any queries relating to this please do not hesitate to contact us in advance via our Tel: 0161 907 2277 or email: info@stayinn.co.uk.

Should you have any queries or complaints please do not hesitate to contact a member of our reception team who will be happy to assist you. All complaints will be given full consideration and we will endeavour to resolve the issue as swiftly as possible following any investigations, as necessary. In the event that a staff member asks you to adhere to the Hotel's Health and Safety guidelines, regarding the prevention of spreading viruses, you must do so. Guests who fail to adhere to these guidelines may have their reservation cancelled without refund.